

Cleaning & Support Services

Level 1

NVQ Level 2
A National Vocational
Qualification enhances
work performance

Skills 4 Life
(optional)
Adult Literacy
Level 2
Adult Numeracy
Level 2

Mandatory Units

- 001 Maintain service delivery
- 002 Ensure your own actions reduce risk to health and safety
- 003 Work as a member of a team

Optional Units

Plus at least 3 units from Group 1

- 010 Clean floor manually
- 011 Clean furniture, fittings and vertical surfaces
- 012 Clean toilets and washrooms manually

- 020 Clean highways and land manually
- 021 Clean spillages from highways and land
Manually
- 022 Remove graffiti and fly-posters manually
- 023 Manually clear snow and treat highways and
land for ice

Level 2 Framework

NVQ Level 2
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Functional Skills
(commencing September '10)
Application of Number
Level 1
Communication
Level 1

Technical Certificate
2

Mandatory Units

- 201 Make sure your own actions reduce the risks to
health and safety
- 202 Communicate effectively with customers and
others

Optional Units

- At least one unit from Group 1**
- 203 Work as a team to develop yourself
- 204 Work individually and develop yourself
- At least 3 units from Group 2**
- 205 Clean and maintain internal surfaces and areas
- 206 Clean and maintain external surfaces and areas
- 207 Deal with routine waste
- 208 Clean washroom and replenish supplies
- 209 Clean high risk areas
And many more...

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What are NVQ's?

To study for a National Vocational Qualification is to learn relevant workplace skills. They range from basic work activities at level 1 to senior management at level 5. Most Apprentices work towards Level 2 or 3. NVQs meet standards set by national, employer-led organisations. As a Beneast Apprentice you typically spend one day a week in study, either in your place of work or at one of our training centres. The emphasis is on gaining practical skills and abilities.

What are Functional Skills?

Functional Skills are the everyday abilities all employers need from their staff. Apprentices who need help with essentials like Literacy, Numeracy and ICT will be given specialist, one-to-one coaching by Beneast to help them gain these Skills. These developed skills are tested via an online test, undertaken at a Beneast Training Centre or in the workplace.

What are Technical Certificates?

Technical Certificates are additional qualifications which match specific aspects of the job to boost an Apprentice's knowledge and understanding. These are nationally recognised qualifications linked to your industry needs.

How is it Delivered?

The qualification is delivered as part of the Apprenticeship Programme. The awarding body is City & Guilds.

Group workshops are delivered either in the workplace or training centre to enhance knowledge and understanding and as assignments are completed they are linked to each unit. All work is integrated with the NVQ and Functional Skills.

Assessment

The NVQ is achieved by gathering a portfolio of evidence, using a variety of assessment methods either paper-based or via an electronic portfolio - or a combination of both.

