

Cleaning & Support Services

Level 1



NVQ Level 2
A National Vocational
Qualification enhances
work performance

Mandatory Units

- 001 Maintain service delivery
- 002 Ensure your own actions reduce risk to health and safety
- 003 Work as a member of a team

Optional Units

Plus at least 3 units from Group 1

- 010 Clean floor manually
- 011 Clean furniture, fittings and vertical surfaces
- 012 Clean toilets and washrooms manually

- 020 Clean highways and land manually
- 021 Clean spillages from highways and land
Manually
- 022 Remove graffiti and fly-posters manually
- 023 Manually clear snow and treat highways and
land for ice

Level 2 Framework



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Mandatory Units

- 201 Make sure your own actions reduce the risks to
health and safety
- 202 Communicate effectively with customers and
others

Optional Units

- At least one unit from Group 1**
- 203 Work as a team to develop yourself
- 204 Work individually and develop yourself
- At least 3 units from Group 2**
- 205 Clean and maintain internal surfaces and areas
- 206 Clean and maintain external surfaces and areas
- 207 Deal with routine waste
- 208 Clean washroom and replenish supplies
- 209 Clean high risk areas
And many more...

Cleaning & Support Services

What are NVQ's?

To study for a National Vocational Qualification is to learn relevant workplace skills. They range from basic work activities at level 1 to senior management at level 5. Most Learners work towards Level 2 or 3. NVQs meet standards set by national, employer-led organisations. As a Beneast Learner the emphasis is on gaining practical skills and abilities.

How is it Delivered?

The qualification is delivered both in the workplace and within our centres by a dedicated team of Trainer/Assessors. All training is flexible and tailored to suit the individuals needs and working environment with an Individual Training Plan agreed with both the learner and employer. All learners will receive guided one-to-one and group based training to obtain necessary underpinning knowledge to complete units of their qualification. Assessors will then visit the learners workplace and carry out observations to assess competency across optional units. Learners will gather work based evidence throughout their qualification where employers will mentor and support the learner in their working environment. All learners are given a secure password protected online portfolio that they are able to access at any time and complete work. Assessors are on hand to issue guidance and support throughout the learner journey both face to face and through the online portfolio system.

Assessment

The NVQ is achieved by gathering a portfolio of evidence, using a variety of assessment methods.

